

Average Untimely Lab Specimens Public Health & Wellness



KPI Owner: Dr. Leslie Wolf

Process: Diagnose and Investigate

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
<p>Baseline: Cal 2014 - 18.83% per month</p> <p>Goal: In comparison to calendar year 2014 baseline, reduce by 10% the percentage of untimely lab specimens received to 16.95%</p> <p>Benchmark: TBD</p>	<p>Data Source: Orchard Harvest</p> <p>Goal Source: Executive Leadership</p> <p>Benchmark Source: TBD</p>	<p>Plan-Do-Check-Act Step 3: Determine and quantify root causes</p> <p>Measurement Method: % of specimens not received by the LMPHW Lab within the established timeframe</p> <p>Why Measure: Evaluate specimen delivery and improve patient care</p> <p>Next Improvement Step: Generate potential solutions</p>

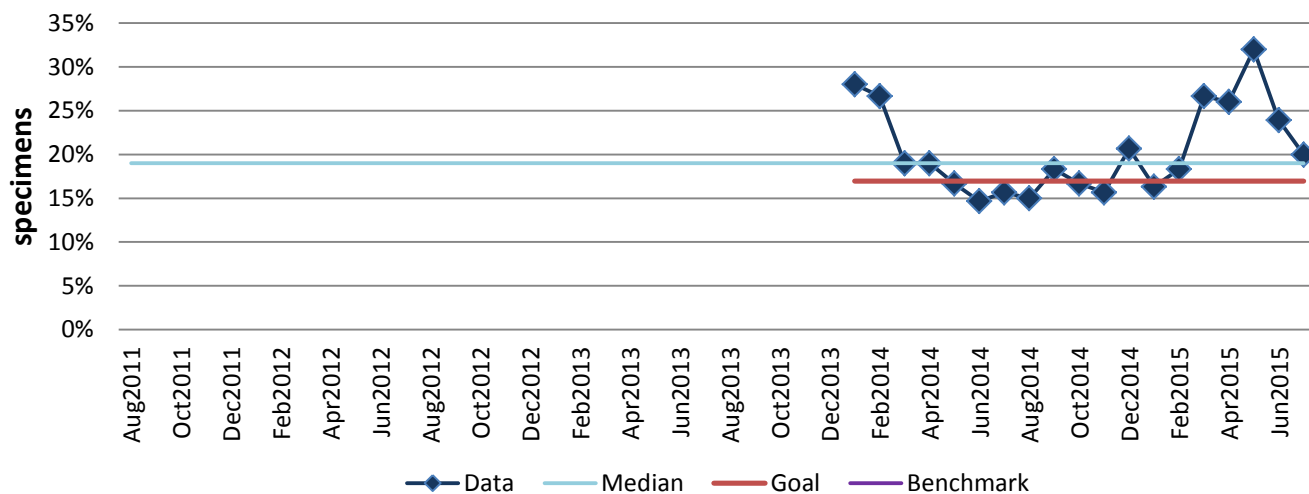
How Are We Doing?

Aug2014-Jul2015 12 Month Goal	Aug2014-Jul2015 12 Month Actual		Jul2015 Goal	Jul2015 Actual	
17%	22%		17%	20%	
specimens	specimens		specimens	specimens	

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Good



March 2015 to July 2015 Pareto Analysis

